

Infinisource provides all Flexible Spending Account (FSA) and Health Reimbursement Arrangement (HRA) participants with an online portal that provides anytime access to view and manage account information. One of the many features available is the capability to review your account claim information.

Claims

To view your balance, follow these steps:

1. Navigate to the [Infinisource login page](#).
2. Enter your Username and Password. First time users will login using lower case first initial, last name and last four digits of your Social Security Number as both Username and Password.

Login

Existing User?
Login to your account

Username [Forgot Username?](#)

Password [Forgot Password?](#)

The Claims page provides you with a complete view of all your claims from all account on one page. The page displays your account, claim status, receipt status, claim summary level and details of your claim. Click on any claim to view details.

Home Dashboard **Accounts** Tools & Support Statements & Notifications Profile I Want to... ▼

Account Summary

Account Activity

Claims ←

Payments

Claims

Account

All Accounts

01/01/2017 - 12/31/2017

Health Care Account

01/01/2018 - 12/31/2018

Accounts / Claims

Date of Service ▼	Account	Merchant/Provider	Claim Status	Amount
09/01/2017	Health Care Account	CHC	Denied	\$25.00
10/01/2016	FSA Healthcare	-	Paid	\$30.00
03/01/2016	FSA Healthcare	-	Paid	\$12.00
12/01/2015	FSA Healthcare	-	Paid	\$75.00
01/01/2015	FSA Healthcare	-	Paid	\$50.00

Detail view of a claim, click on the Date of Service

Accounts / Claims

Date of Service ▼	Account	Merchant/Provider	Claim Status	Amount
09/01/2017	Health Care Account	CHC	Denied	\$25.00
10/01/2016	FSA Healthcare	-	Paid	\$30.00
03/01/2016	FSA Healthcare	-	Paid	\$12.00
12/01/2015	FSA Healthcare	-	Paid	\$75.00
01/01/2015	FSA Healthcare	-	Paid	\$50.00

Accounts / Claims

Date of Service	Account	Merchant/Provider	Claim Status	Amount
09/01/2017	Health Care Account	CHC	Denied	\$25.00

Claim Details

Claim Number: ABC123170928P0000101 Date(s) of Service: 09/01/2017 - 09/28/2017
 Recipient: John Doe Denied: \$25.00
 Payee: CHC
 Provider Account Number: 118
 Address: 2200 Chichago St
 coldwater, MI 49036
 Source: Online
 Receipt Status: Received
[View Confirmation](#)

Profile Statements & Notifications Tools & Support Dashboard

Accounts / Claims

Date of Service	Account	Merchant/Provider	Claim Status	Amount
03/01/2015	Flex Spending	-	Hold	\$230.69
02/28/2015	HRA	Dr Smith	Pending Receipt	\$20.00 !
02/15/2015	Flex Spending	-	Denied	\$16.25 !

Claim Details

Claim Number: just2150305C0000101 Date(s) of Service: 02/15/2015
 Recipient: Tracey Zima Denied: \$16.25
 Payee: Tracey Zima
 Source: Administrator
 Receipt Status: New Needed
[Upload Receipt\(s\)](#) [View Confirmation](#)

Headers are sortable.

Expanded claim details.

Receipt Status

[All Receipt Statuses](#)

- ! Needed
- Required
- Overdue
- New Needed
- Not Needed
- Received
- Uploaded
- Less Options ^

10/03/2013	Medical Flex	\$
10/01/2013	Medical Flex	T
09/23/2013	Medical Flex	T
09/21/2013	Medical Flex	T
08/03/2013	Medical Flex	T
08/03/2013	Medical Flex	T
08/03/2013	Medical Flex	T
08/03/2013	Medical Flex	T

Dynamic filter options.

Sort claims by dynamic filter options

Note: Click the **Receipts Needed** link from the message center on your home page to display the claims page and filter by Needed receipt status.

You can see when a receipt is needed from this page and click on the link to upload and view receipts.

01/01/2014	FSA Healthcare	-	Paid to Provider	\$30.00
Claim Details	Claim Number: ABC123140307C0000101		Date(s) of Service: 01/01/2014	
	Recipient: -		Paid: \$30.00	
	Payee: Sample			
	Provider Account Number: 4A3377			
	Address: 123 Sample Sample, ID 49000			
	Source: Administrator			
	Receipt Status: Received			
Upload Receipt(s)		View Confirmation		

Remember, you can now **go mobile** by using your smart phone to access:

- FSA Account balances
- Submit claims for reimbursement
- Send receipts using a mobile device's camera
- Configure alerts via text message



Easily check your information now using an iPhone, iPod Touch, iPad or Android-powered device.