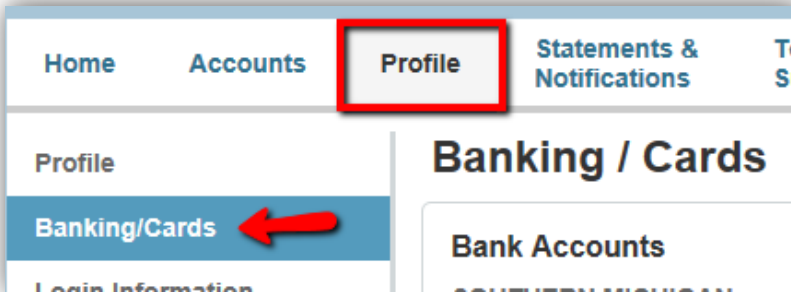
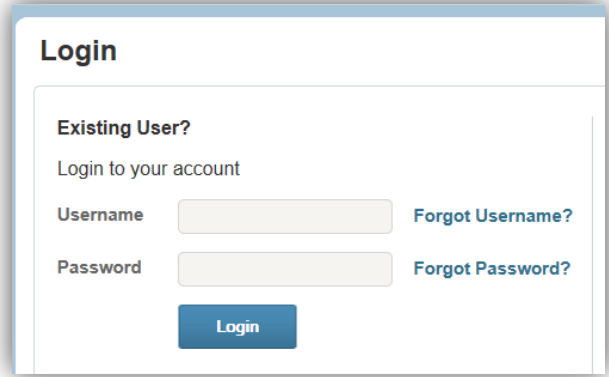


# How do I Report a Stolen or Lost Benny Card

If your Benny Prepaid Benefits Card is lost or stolen, you can easily request a new card through the Online Portal.

## Steps to Report a Lost or Stolen Benny Card

1. Navigate to the [Infinisource login page](#).
2. Enter your Username and Password. First time users will login using lower case first initial, last name and last four digits of your Social Security Number as both Username and Password.
3. Click **Profile** on the top menu, click on **Banking/Cards** on the left menu.



4. Under Debit Cards, click **Request Lost/Stolen or Order Replacement** link.



**Important:** There is a \$5.00 charge for replacement Benny Cards which will be automatically deducted from your account balance.

You will receive your new card(s) in approximately 15 business days.