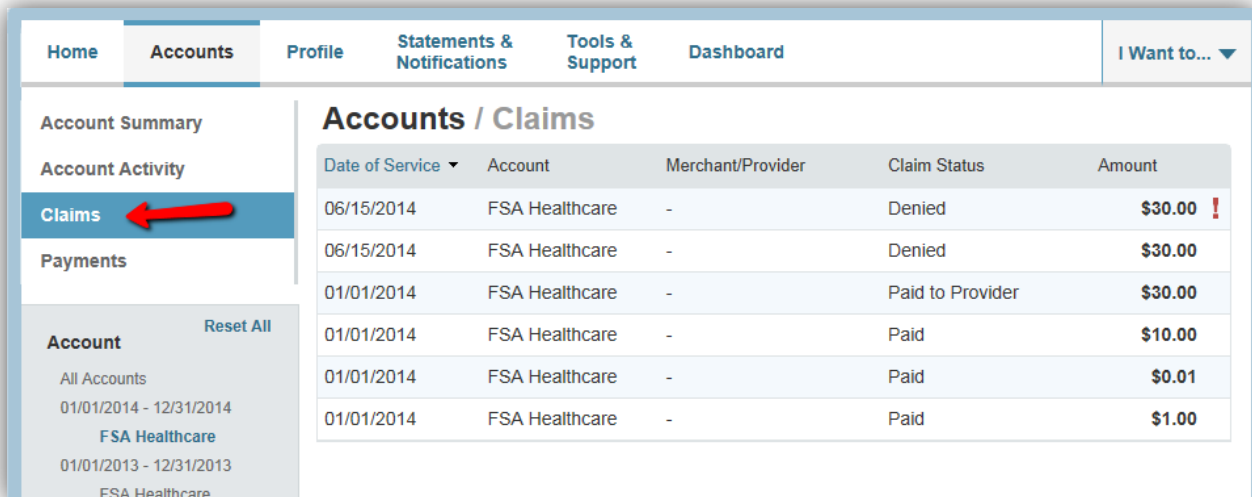
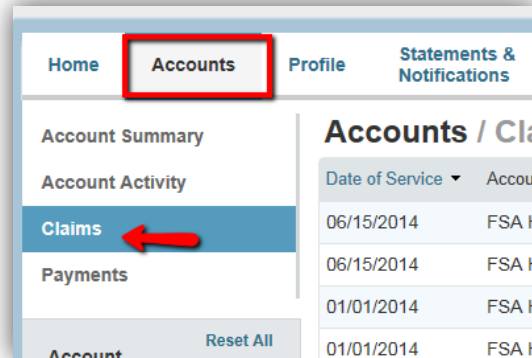
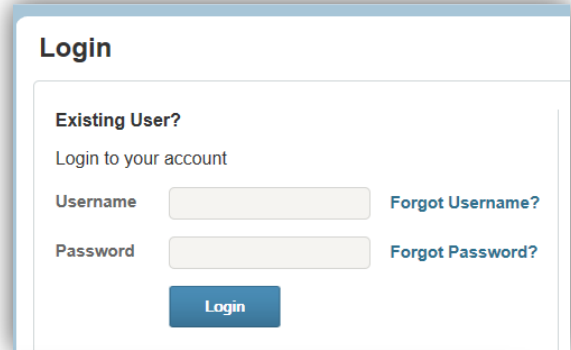


Infinisource provides all Flexible Spending Account (FSA) and Health Reimbursement Arrangement (HRA) participants with an online portal that provides anytime access to view and manage account information. One of the many features available is the capability to review claim status.

To review your claim status, follow these steps:

1. Navigate to the [Infinisource login page](#).
2. Enter your Username and Password. First time users will login using lower case first initial, last name and last four digits of your Social Security Number as both Username and Password.
3. Click **Accounts**, then on left menu, click **Claims**. The claims page provides you with a complete view of all claims from all accounts on one page.



Click on any claim to view details.

Accounts / Claims				
Date of Service ▾	Account	Merchant/Provider	Claim Status	Amount
06/15/2014	FSA Healthcare	-	Denied	\$30.00 !
06/15/2014	FSA Healthcare	-	Denied	\$30.00
01/01/2014	FSA Healthcare	-	Paid to Provider	\$30.00
01/01/2014	FSA Healthcare	-	Paid	\$10.00
01/01/2014	FSA Healthcare	-	Paid	\$0.01
01/01/2014	FSA Healthcare	-	Paid	\$1.00

Detail view of a claim

06/15/2014	FSA Healthcare	-	Denied	\$30.00
01/01/2014	FSA Healthcare	-	Paid to Provider	\$30.00
Claim Details	Claim Number: ABC123140307C0000101		Date(s) of Service: 01/01/2014	
	Recipient: -		Paid: \$30.00	
	Payee: Sample			
	Provider Account Number: 4A3377			
	Address: 123 Sample Sample, ID 49000			
	Source: Administrator			
	Receipt Status: Received			
	Upload Receipt(s)		View Confirmation	
01/01/2014	FSA Healthcare	-	Paid	\$10.00

Profile Statements & Notifications Tools & Support Dashboard

Accounts / Claims

Date of Service	Account	Merchant/Provider	Claim Status	Amount
03/01/2015	Flex Spending	-	Hold	\$230.69
02/28/2015	HRA	Dr Smith	Pending Receipt	\$20.00 !
02/15/2015	Flex Spending	-	Denied	\$16.25 !

Claim Details

Claim Number: just2150305C0000101 Date(s) of Service: 02/15/2015

Recipient: Tracey Zima Denied: \$16.25

Payee: Tracey Zima

Source: Administrator

Receipt Status: New Needed

[Upload Receipt\(s\)](#) [View Confirmation](#)

06/04/2014	Flex Spending	Stillwater Medical Group	Paid	\$25.00
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Headers are sortable.

Expanded claim details.

Receipt Status

All Receipt Statuses

- ! Needed
- Required
- Overdue
- New Needed
- Not Needed
- Received
- Uploaded
- Less Options ^

10/03/2013	Medical Flex	\$
10/01/2013	Medical Flex	T
09/23/2013	Medical Flex	T
09/21/2013	Medical Flex	T
08/03/2013	Medical Flex	-
2013	Medical Flex	-
08/0	Medical Flex	-

Dynamic filter options.

Sort claims by Dynamic Filter Options:

Note: Click on the "Receipts Needed" link from the Message Center on your Home Page displays the Claims page and filters by Needed Receipt Status claims.

You can see when a receipt is needed from this page and click on the link to upload and view receipts.

01/01/2014	FSA Healthcare	-	Paid to Provider	\$30.00
Claim Details	Claim Number: ABC123140307C0000101		Date(s) of Service: 01/01/2014	
	Recipient: -		Paid: \$30.00	
	Payee: Sample			
	Provider Account Number: 4A3377			
	Address: 123 Sample Sample, ID 49000			
	Source: Administrator			
	Receipt Status: Received			
	Upload Receipt(s)		View Confirmation	

Remember, you can view your claims now via **mobile** by using your smart phone to access:

- FSA Account balances
- Submit claims for reimbursement
- Send receipts using a mobile device's camera
- Configure alerts via text message

Easily check information now using an iPhone, iPod Touch, iPad or Android-powered device.

